# CAQ Croquet & High Tea Plan

# Background

In 2024, CAQ successfully applied for a grant under the Qld state government Active Women and Girls Program to fund a project designed to encourage women (and girls) to try croquet. The proposal approved by CAQ is for a single event, Croquet & High Tea, held concurrently in all participating clubs across the state, on International Women's Day, Saturday 8th March 2025.

The \$25,000 grant funding will be used for marketing/promotion, to help clubs with organising and administering this event, and to provide catering on the day.

# Acknowledgement

'The Queensland Government provided \$25,000 to Croquet Queensland to Women In Croquet Project to enable Queenslanders to participate in sport and recreation activities.'

# Planning

Lead by Penny Verrall from the Brisbane North Region, a small planning group, comprised of volunteers from several clubs, is organising the event. They are being assisted by Wade Hart, whose business <u>automatebrisbane.ai</u> has been contracted by CAQ to help it improve its use of systems and technology.

# In greater detail ...

- 1. Objectives
  - **Primary Goal**: Attract new participants to croquet through the event, particularly women, in line with the Women's International Day theme.
  - Secondary Goals:
    - Increase visibility for Croquet Queensland and its clubs.
    - Encourage community engagement and test the viability of "high tea @ croquet" as a recurring niche event.
    - Drive long-term membership growth for clubs.
    - Foster co-operation between CAQ and the clubs

#### 2. Target Audience

- **Primary Audience**: Women aged 55+, particularly those interested in social, recreational, or community activities.
- **Secondary Audience**: Former competitive sportswomen seeking a unique & challenging activity.
- **Key Characteristics**: Community-minded, interested in health and recreation, wanting a low impact competitive sport, responsive to digital media, and drawn to themes like "tea parties" or group social events.

## 3. Key Messages and Graphic theme

- Message:
  - A sport for women
  - Croquet is more than the game (social/competitive)
  - Highlight croquet as inclusive, fun, and easy to learn activity.
- Tone: Welcoming, approachable, elegant, and slightly playful.
- Visual Identity:
  - Colours: Light, pastels
  - Imagery: Women enjoying high tea, croquet mallets and balls, outdoor greenery.
  - Typography: Elegant but readable fonts.

## 4. Marketing Channels and Strategies

## **Online Channels**

- 1. Social Media:
  - Create event pages on Facebook and Instagram.
  - Post engaging content: countdowns, behind-the-scenes preparation, testimonials.
  - Boost posts with targeted advertising (focus on age, gender, and location demographics).

#### 2. Internal croquet Marketing:

- Leverage club email lists to invite members and encourage them to spread the word.
- Use newsletters to provide updates, share event highlights, and promote sign-ups.

#### 3. Website:

- Feature the event prominently on the Croquet Queensland website.
- Include an easy sign-up form or RSVP system.
- 4. Online Ads:

- Google Ads targeting "Women's Day events Brisbane" or similar keywords.

#### **Offline Channels**

#### 1. Local Press:

- Collaborate with local newspapers, magazines, or radio stations to cover the event.
- Issue press releases to highlight the Women's Day tie-in.

#### 2. Flyers and Posters:

- Distribute in cafes, libraries, community centres, and local businesses.
- Ensure the design matches the digital marketing assets for consistency.

#### 3. Community Engagement:

- Partner with women's organisations or clubs to spread the word.
- Offer exclusive group sign-ups or discounts for women's groups.

#### Word of Mouth

- Encourage existing members to invite friends and family.
- Provide promotional kits to clubs (e.g., templates for social media posts, email invites).

## 5. Budget Allocation

Marketing/promotion: \$10,000

- Design and Branding: \$2,500
- Digital Ads (Google and Social Media): \$2,500
- Media Coverage (influencers/website features): \$3,000
- Print Materials (Flyers, Posters): \$1,000
- Sundries\*\*:\*\* \$1000

#### Administration, systems, technology: \$5,000

- Come'n'try "funnel"
- Registration processes
- Post-event management processes
- Communications, incl Club Hub

#### Clubs: \$10,000

- Catering
- Sundries

#### 6. Timeline

- **8 Weeks Before**: Finalise key messages, designs, and marketing assets. Launch Club Hub.
- **6 Weeks Before**: Begin social media and email campaigns. Share the first press release.
- **4 Weeks Before**: Distribute flyers and posters. Boost social media ads.
- **2 Weeks Before**: Send reminders, ramp up engagement posts, and release a teaser video.
- **Event Week**: Post daily updates and reminders, and share participant testimonials during the event.

## 7. Success Metrics

- Website and social media engagement: clicks, likes, shares, and event RSVPs.
- Attendance numbers on the day.
- Feedback forms from participants.
- Increase in organisational knowledge and skills
- Post-event engagement (new members, follow-up session attendance).